



**VIEWPOINT
LOGISTICS**
SOFTWARE SOLUTIONS

Why Us?

- Exclusively 3PL, Uniquely VPL
- Full Visibility, Complete Control
- No Challenge, Too Big
- Innovation that Drives your Success!
- Customer Centric Service
- Proven Success, Decades of Experience



Meet the Future of 3PL with ViewPoint Logistics™

EXCLUSIVELY 3PL

We do one thing exceptionally well: 3PL Software Solutions. As the logistics industry evolves at lightning speed, you need a dedicated software partner focused solely on delivering robust, flexible tools tailored to third-party logistics. That's where we come in. **ViewPoint Logistics™** is a purpose-built, all-in-one platform engineered to handle the complexities of multi-client 3PL operations with precision and ease.

FULL VISIBILITY, COMPLETE CONTROL

In today's fast-paced logistics environment, visibility is everything. With ViewPoint Logistics™, you gain full real-time oversight across your entire operation. From inventory and orders to shipments, our tools ensure nothing is lost—no lost inventory, no lost time, no missed opportunities. More visibility means more efficiency, more revenue, and greater customer satisfaction.

NO CHALLENGE TOO BIG

From onboarding to project completion, we ensure a seamless experience. We adhere to strict quality protocols to meet your evolving needs, providing full support throughout the onboarding and Go-Live process. Your success is our priority, and we're here to solve even the toughest 3PL challenges.

CUSTOMER-CENTRIC SERVICE

As your clients' needs grow more complex, your software should evolve to match. We understand that personalized service and support are just as important as cutting-edge technology. We build our solutions around the specific challenges you face and work alongside you to tailor the software for your business—ensuring your success is at the center of everything we do.

PROVEN SUCCESS, DECADES OF EXPERIENCE

With over 50 years of experience and hundreds of successful multi-client 3PL implementations, we bring unmatched industry knowledge to every partnership. We don't just deliver 3PL software—we deliver solutions that transform your 3PL operations into efficient, scalable, and profitable enterprises. Our team becomes an extension of yours, helping you achieve operational excellence every step of the way.

Contact Us

 (905) 882-8300

 www.vplsoftware.com



Cloud or On-Premise Solution

With ViewPoint Logistics™, our cloud-based solutions ensure your warehousing operations are always running at peak performance—anytime, anywhere. By leveraging the power of the cloud, you can reduce IT overhead, minimize downtime, and access your critical data in real time. Whether you're tracking inventory, managing billing, or overseeing shipments, ViewPoint Logistics™ gives you the flexibility and reliability to scale as your business grows, without the heavy investment in physical infrastructure.

For businesses seeking total control over their infrastructure, ViewPoint Logistics™ On-Premise Solution delivers robust performance with full customization. Ideal for organizations with specific security, compliance, or operational needs, this solution offers high-level control over your IT environment.

Cloud Solution

- **Real-Time Data Access:** Manage your warehouse operations from any location with immediate access to inventory, order statuses, and shipment tracking. The cloud allows you to make fast, informed decisions.
- **Scalability on Demand:** Whether your business is experiencing growth or seasonal fluctuations, ViewPoint Logistics™ scales with you. You can easily add new users, expand functionality, or support multiple locations without investing in expensive hardware or infrastructure.
- **Enhanced Security:** ViewPoint Logistics™ is hosted in a highly secure cloud environment, your data is protected from unauthorized access, breaches, or loss. Our cloud infrastructure offers data encryption, regular backups, and stringent compliance as per industry standards.
- **Automatic Updates and Maintenance:** Say goodbye to downtime for system upgrades or maintenance. ViewPoint Logistics™ cloud platform ensures that you always have the latest features and improvements automatically.
- **Reduced IT Overhead:** By operating in the cloud, you eliminate the need for physical servers, on-site IT management, or costly hardware upgrades. Reduce your overall IT expenses and focus on your core business.
- **Disaster Recovery & Global Accessibility:** built-in disaster recovery & global accessibility so your operations can continue uninterrupted—anytime, anywhere.

On-Premise Solution

- **Complete Control & Customization:** Tailor the system to your exact workflows and integrate with existing software.
- **Enhanced Security:** Keep all data in-house with full control over encryption, access, and compliance measures.
- **Independence from Providers:** Manage servers, updates, and infrastructure without relying on third-party cloud services.
- **Optimized Performance:** Configure hardware and resources to suit your unique operational demands.
- **Seamless Integration:** Sync ViewPoint Logistics™ with your current systems for a cohesive IT environment.
- **Internal Maintenance:** Your IT team controls updates and system performance, reducing downtime.
- **Cost Efficiency:** One-time hardware investments, with no ongoing cloud fees.
- **Disaster Recovery:** In-house recovery ensures your data is backed up and restored quickly in case of disruption.
- For businesses preferring **self-managed infrastructure**, our On-Premise Solution provides security, flexibility, and reliability.



Warehouse Management System

Your clients demand that the right products get to the right places, at the right time, and in the right condition.

In today's competitive 3PL landscape, meeting customer demands is essential for success. That's why you need a WMS that delivers efficiency, reliability, and flexibility. ViewPoint Logistics™ is a powerful, all-in-one solution designed to help you meet trading partner requirements while optimizing profitability. Streamline your operations, enhance client relationships, drive profitability and growth with a system built for today's 3PL challenges.

Product Features

Inventory Management

- Multi-Business Unit and Multi-Warehouse
- Configurable Location Management
- Advanced multi-client product, lot
- Track carton IDs, pallet IDs, serial IDs, etc.
- Track standard gross weight, net weight, and volume
- Supports variable weights and catch weights
- User-definable status, hold, quarantine
- Record and report product temperatures, tempering, and blast freezing
- Inventory counts - full physical, cycle count, etc.
- HAZMAT product maintenance, tracking, and reporting
- FTZ product maintenance, tracking, and reporting
- Liquor control product maintenance, tracking, and reporting
- Assembly / Dis-assembly and BOM maintenance
- Reverse Logistics / Product Recalls and much, much more...

Order Management & Outbound Logistics

- Regular and Future order management
- Individual, Master, Consolidated orders
- Small Parcel Shipments
- VICS BOLs
- Cross-dock and Transload
- FIFO, FEFO, LIFO, etc.
- Client/product & Consignee/product configurable rotation rules.
- Configurable Client/Product/ Lot Specific Data fields and Work Flows
- Labelling (SSCC & Others)
- Wave picking
- Real-time status, temperature, condition capture and reporting
- Driver Signature Capture
- HAZMAT orders
- FTZ orders
- Liquor control orders
- Assembly/Dis-assembly

Inbound Logistics & Putaway

- Built-in appointment scheduler
- Yard Management
- Receive into single or multiple warehouses
- Operator-directed, Verified Operator-directed & System-directed modes
- Configurable Client/Product/Lot Specific Data fields and Work Flows
- Status, temperature, condition capture and reporting
- Configurable placement on hold / quarantine - Ad Hoc or Automatic
- Labelling | Cross Dock | Transload
- ASN Validation
- Returns/ Reverse Logistics
- Multi-Commodity, Multi-Temperature

RF Enabled

- RF enablement of Floor Operations Logistics functions - optional and configurable
 - Task assignment
 - Real-time update
 - Time and date stamped activity logs
 - Event entry

Fully Integrated TMS

3PL Billing

Data Visibility, Advanced Reporting and Forms Management

Cloud or On Premise Solution

Connectivity



Transportation Management System

Rising freight charges have clients looking for 3PL service providers who will reduce their overall shipping and distribution costs while providing better visibility and more options to maintain maximum supply chain efficiency. Our TMS delivers an integrated solution that can be tailored to your client's needs.

ViewPoint Logistics incorporates transportation management into the warehouse management system to better coordinate multi-carrier shipping and provide a complete end to end 3PL supply chain solution.

Who We Are

With over 50 years in the industry, ViewPoint Logistics™ stands as a pioneering solution in multi-client 3PL software. Designed to adapt to the ever-evolving needs of the logistics industry, ViewPoint Logistics™ delivers efficiency-focused tools and services to help streamline operations and optimize performance.

Trusted by hundreds of warehousing and transportation operations worldwide, it continues to lead the way as the most 3PL-focused software available today.

Why Choose Us

Fully Integrated WMS

Proven Success, Decades of Experience

Customer Centric Service. No Challenge, Too Big!

Exclusively 3PL! Full Visibility, Complete Control

Innovation Driving your Success!

Intuitive Dashboard

- Customized view of all TMS functions
- Instant visibility into asset location, status & updates in real-time.

Product Features

Shipment & Document Management

- Fully integrated with the Warehouse Management System
- 360 View and Maintenance of Shipments whether they be internal fleet, brokerage or freight consolidation
- Quickly upload scanned documents like PODs, invoices, and BOLs into the TMS, organizing them by customer, carrier, or shipment.

Dispatch System

- Zone-based delivery tracking
- Build full & LTL loads
- Assign drivers to specific equipment
- Track drivers & equipment together or separately
- Allow adhoc pickups/ deliveries on scheduled runs
- Identifying delayed shipments, arrivals, or deliveries
- Compare rates by carriers and routes
- Self Service Customer and Sales Portal

Freight Charge Calculator

- Auto-calculate Customer & Carrier Service Level Tariff charges
- Standalone Billing System or integrate full suite of WMS
- Manage & reconciles charges from inter-line carrier partners
- Consolidated rating by manifest
- Flexible configuration to automate freight charges, accessorial fees, and fuel surcharge calculations
- Completely configurable rate tables accommodates:
 - Multiple weight breaks | Deficit Rating | Demurrage
- Manage adhoc freight quotations



3PL Billing

There's no way around it. Your business is only as good as its books.

ViewPoint Logistics™ makes it easier than ever to maintain your accounting records. The Financial component of ViewPoint Logistics™ leverages the industry's most advanced billing engine to accommodate the unique requirements of a multi-client 3pl provider.

Flexible 3PL Billing Features Built for Your Warehouse! Automate or demand bill with robust 3PL capabilities. Bill for your services, how you want to, when you want to, automatically or on demand! Via interface, seamlessly update major financial packages via ViewPoint Logistics™.

Product Features

Automated Billing

- Client and Product Specific Billing
- Various Billing Cycles:
 - Daily / Weekly / Monthly / Periodic
- Recurring Storage Billing
- Anniversary Billing
- Billing for Value Added Services
- Automatic Emailing of Invoices
- Real time Customer Portal Access - 24/7

Conveyance Billing

- Bill based on actual conveyances in the facility
- Track & bill for multiple products on a conveyance
- View how charges are calculated and applied
- Create new value add services

Additional Features

- Work Order Billing
- Cross Dock Billing
- Event Driven Billing
- Paperless Billing / Transactions
- Automated Minimum Charges
- Automated Surcharges and Discounts
- Cyclical Charges
- Automatic Charges
- Trial Invoices

Third Party Billing

- Define and automatically invoice non-inventory owners
- Specify which businesses have entered into agreements
- Easily automate 3rd party charges
- Attach a valid 3rd party to client receipt lines & order accessorials.
- Adjust incorrect charge rates or commencement dates
- Cold storage charges for quick/blast freezing charges
- Work order billing for frequently used value-added services

Accumulated Rate Breaks

- Automatically produce 'volume incentive' billing
- Increase revenue automatically
- Create rates based on forecasted activity
- Create retroactive rates for transactions
- Calculate automatically or manually

Billing by the Ton

Track by Weight, Bill by the Ton

- Automatically charge clients daily based on the total weight of their stored goods
- Perfect for warehouses managing dense or heavy inventory.
- Ensures accurate, weight-based billing for clients that require detailed inventory tracking.

Square Foot Billing

Charge by Space, Not by Quantity

- Bill based on handling, and storage by Total Square Foot
- Bill based on footprint used in your facility
- Flat rate per conveyance—billing isn't affected by the quantity of stock



Data Visibility, Advanced Reporting, Document Management

Your 3PL operations run in real-time, and so do your customers' expectations. Why rely on reports that are outdated the moment they're generated? With our cutting-edge **Business Intelligence Reporting Tool (BIRT) - HighViews and Action Grids** - you get instant data, reports, and charts, all updated live as your business moves.

HighViews in ViewPoint Logistics™ lets you organize, analyze, and manage activities from a dynamic workspace. Action Grids provide critical insights in a format that's easy to understand and interact with - no need for printed reports. Fully user-configurable and accessible 24/7 for you and authorized clients.

Plus, **e-Docs** enables automated emails and customizable graphical forms, giving you advanced reporting at your fingertips.

Product Features

Business Intelligence Reporting

- Serves as the central launch point for running multiple activities in your operation
- Refreshes automatically with instant updates, following each stage in your work cycle

Automated Reporting

- **User-Friendly Report Scheduler:** Easily configure, schedule, and automate customized reports with your preferred columns, filters, and sorting options. Access real-time data anytime, streamlining your reporting processes and improving decision-making.
- Automatically generate and send scheduled reports (e.g., every Friday) in PDF or CSV formats print, email, or download. Get it delivered directly to the designated recipients.
- Real-time and historical data reporting powered by BIRT (Business Intelligence Reporting Tool)
- Instant access to inventory, receipt, and order data for your customers

Advanced Document Management

- **Document Scanning & Auto-Attachment:** Simplify your workflow with our advanced document scanning feature. Effortlessly scan documents directly into the system, where they are automatically attached to the relevant transactions & eliminate manual filing.
- **Quick Document Attachment:** Attach documents or images to inbound or outbound transactions with just a few clicks.
- **Support for Multiple File Types:** Easily handle files like XLSX, CSV, JPG, GIF or PNG
- **Online Document Access:** View all related documents online, available to customers through the Customer Portal - MyLogistics.
- **One-Click Access:** Customers can instantly view Bills of Lading or attached files with a single click.
- **Advanced Document Handling:** Beyond graphical forms with seamless **DocScan**, **DocStore**, and **Signature capture integration**.
- **Boost Efficiency:** Save time and streamline operations with easy document and signature management for both internal teams and clients.



Labor Visibility & Analytics

Track Performance. Drive Accountability. Maximize Productivity.

With over 50 years in the 3PL space, we understand the complexity of managing labor and inventory in a warehouse setting. In the fast-paced world of third-party logistics (3PL), optimizing labor is key to enhancing profitability and delivering operational excellence. We understand that in today's dynamic 3PL environments, your workforce is one of your most valuable assets. That's why our flagship WMS platform, ViewPoint Logistics™ (VPL), includes a powerful suite of labor visibility and analytics tools designed to give you the insight you need to drive workforce performance, warehouse activities, time tracking, optimize productivity, and make confident, data-backed decisions.

Product Features

Real-Time Labor Tracking

Capture granular, real-time data on workforce activity. This dynamic view enables managers to:

- Track event durations and time stamps across specific orders, receipts, and inventory transactions.
- Monitor average throughput metrics such as conveyances per hour, cases per hour, and weight per hour.
- Monitor how long specific tasks take, who performed them, and how efficiently they are completed.

Define Labor Events & Measure Tasks

Customize and configure labor events to reflect your unique warehouse operations:

- Create events such as Shrink Wrapping, Unloading, Putaway, and Maintenance.
- Mark events as billable or non-billable and assign them to specific clients or globally.
- Capture time and effort spent on tasks not traditionally tracked in WMS.

Event Entry via RF Devices

Empower warehouse staff to log tasks and time directly via RF handhelds:

- Staff can initiate a task (e.g., unloading) with a simple scan, and the system begins timing.
- Upon task completion, users stop the timer to record accurate durations.
- Events can be modified post-entry to correct errors or omissions.

Office & Desktop Timestamping

Track and analyze back-office labor, not just warehouse floor activities:

- Monitor order creation, receipt processing, and other desktop functions.
- Identify inefficiencies and improve time management across the entire operation.

Automated Charge Creation

Convert tracked labor events into billable services:

- Events like Shrink Wrapping automatically generate corresponding charges.
- Charges are visible in the WMS Invoicing HighView - dynamic real-time dashboards, for billing accuracy.

Enable Accountability and Optimization

By connecting tasks to timestamps, operators, and documents, VPL turns raw activity into measurable metrics you can use to reward top performers, identify bottlenecks, and eliminate inefficiencies.

Export for Deeper Analytics

All labor data can be exported for further analysis in tools like Excel or Power BI, empowering you to build visual reports or consolidate labor costs for strategic planning.

Full Picture with Visual Dashboards

Our dynamic, real-time dashboards — display live operational data so you can see KPIs like units handled per hour, labor time per activity, and performance benchmarks across teams or shifts. These views are fully configurable, giving each user a personalized command center for monitoring performance.



Small Parcel Shipping

Optimize Every Pick. Automate Every Label. Ship with Confidence.

With over 50 years in the 3PL space, we understand the complexity of managing a 3PL space and that precision and speed is everything in small parcel fulfillment. As e-Commerce continues to evolve, 3PL companies must be equipped to handle the fast-paced demands of both B2B and B2C markets. Customers today expect seamless, efficient, and transparent logistics, whether they're ordering for a large enterprise or as an individual consumer. ViewPoint Logistics™ offers the tools to keep your business ahead of the curve.

With our e-Commerce solutions, you can easily manage complex order fulfillment, streamline inventory control, and ensure timely deliveries across all channels. ViewPoint Logistics™ integrates smoothly with your clients' eCommerce platforms, allowing you to process high-volume B2C transactions.

Who We Are

With over 50 years in the industry, ViewPoint Logistics™ (VPL) stands as a pioneering solution in multi-client 3PL software. Designed to adapt to the ever-evolving needs of the logistics industry, ViewPoint Logistics™ delivers efficiency-focused tools and services to help streamline operations and optimize performance.

Trusted by hundreds of warehousing and transportation operations worldwide, it continues to lead the way as the most 3PL-focused software available today.

Product Features

Automated Packing Slips with Label Printing

Generate and print packing slips and shipping labels with ease, streamlining your order fulfillment process from start to finish.

Real-Time Visibility & Speed

- Auto-confirmed orders via RF or desktop
- Instant freight purchase
- Custom packing slips and shipping labels
- Wave management and smart batching

***Ship smarter. Pick faster.
Delight your customers.***

Seamless Integrations with Parcel Shipping Systems

Connect directly to major carriers like FedEx, UPS, DHL, and Postal Services through our integrated interface. Eliminate manual data entry and reduce errors by auto-generating:

- Shipping labels
- Tracking numbers
- Freight charges
- EDI updates

Cartonization

- Optimize packing efficiency by automating carton selection based on order size, weight, and shipping method, reducing shipping costs and increasing accuracy.

Wave Picking

- Improve order fulfillment speed and accuracy with wave picking, allowing your warehouse team to process large batches of orders simultaneously and efficiently.

Multiple Picking Strategies Available

Our Pick-To-Cart workflow is one of several picking strategies and allows your operators to:

- Scan and assign picked items directly to cartons
- Dynamically build multi-SKU or single-SKU cartons
- Trigger cartonization logic or manual box selection
- Prepare orders for fast outbound processing — no repacking required

Whether you're shipping standardized boxes or handling variable dimensions, VPL ensures every package is ready, validated, and trackable in real time.

Contact Us

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